

WILLIAM R. WARD II

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CORE COMPETENCIES

Visionary Leadership/Mission Oriented ■ Strategic/Master Planning
Accreditation ■ Operations/Project Management ■ Fiscal Operations
Public Safety/Law Enforcement Practices ■ Information Technology
Human Resources ■ Employee Development/Motivation
Community Relations ■ Spokesperson

PROFESSIONAL PROFILE

- Multi-faceted executive with more than 30 years of experience in all aspects of administrative operations, finance, public safety and security, emergency management, master planning, facilities management, construction, regulatory compliance, human resources and community relations.
- Significant experience working with elected Boards and Councils.
- Ability to build effective and collaborative shared governance relationships with executive leadership, co-workers, subordinates and the public.
- Experience managing multi-million dollar budgets and supervising executives, professionals and staff.
- Results oriented, decisive leader with proven success in team building, staff development, diversity and inclusion, employee relations, collective bargaining, project management, strategic thinking and problem solving.
- Track record of increasing productivity and cutting operational costs through a team-oriented systems approach to decision-making and planning.
- Recognized ability to communicate effectively, mentor others, negotiate and resolve conflicts.

PROFESSIONAL EXPERIENCE

Vice Chancellor, Facilities Operations (2020 Annual Salary - \$194,425)

Pima County Community College District (PCCCD), Tucson, AZ, 2006 to Present

(Position upgraded January 2013, reports directly to the Chancellor and serves as a member of the Executive Leadership Team)

Oversees a diverse workforce of in-house/contract employees that includes 8 direct reports for one of the tenth largest multi-campus community college districts (one college) in the United States with an operational budget up to \$300 million dollars for the district. PCCCD consists of five campuses, seven learning centers and two district support facilities that are located throughout an area of more than 460 square miles within Pima County. The college has served up to 70,000 (total enrollment) students of a diverse population and consists of 2 million square feet of facilities and 541 acres of district grounds. Responsible for all district facilities/security operations such as college police, facilities planning and construction, industrial maintenance and repair, capital planning/development, real estate management, environmental health and fire/life safety, emergency planning, budget management, purchasing, risk management, fleet management, district warehousing and postal services. Manages the unit's operating budget of \$22 million and an annual capital/revenue bond budget as high as \$100 million with a \$250 thousand dollar signature authority. Critical contributor to the implementation and management of all major capital development program/projects. Prepares strategic budget recommendations for college administration and key contributor in the execution and completion of capital outlay

projects. Chief point of contact regarding questions or concerns pertaining to facilities services from the PCCCD Governing Board, the general public, faculty, staff, students, outside agencies or administration. Manages architects, engineers, general contractors, real estate consultants and business partners. Proven history of strong collaboration with City, County, Airport Authority, Tribal, Labor Unions, Community Activist and School Board representatives. Partners with the State Fire Marshall's office and other agencies and municipalities to ensure effective communication and compliance for the safety of our students, faculty/staff and the community. Experience with Federal Emergency Management Agency (FEMA) and the Department of Homeland Security (DHS) disaster preparedness and disaster recovery policies and procedures.

Key Achievements:

- 2020 PCCCD Facilities/Police Department received recognition from our Governing Board for **"Outstanding Service"** to the college district during the pandemic. As the Vice Chancellor for Facilities & College Police, I served as the main Point of Contact (POC) and Incident Commander for the College's COVID-19 Emergency Response & Recovery efforts. Oversaw all communications and collaborated with all of our local municipalities, jurisdictions and districts, including coordinating with the higher education institutions within Arizona. Led over three-hundred personnel (including custodial teams) which continued to work in the field during the entire pandemic, working multiple shifts around the clock. This meant managing facilities personnel and College Police working seven days a week, extreme overtime shifts and a 24/7 dispatch center. Efforts to prepare the College for the potential pandemic began early February with an increase in sanitation and PPE supply orders. The College closed on March 16, 2020 and I began holding daily COVID-19 briefings at our Incident Command Center to ensure cohesion and consistency between the college units, external agencies and the contractors who continued to mobilize their staff during the closure, all towards keeping the College on mission. Video attached. https://drive.google.com/drive/folders/17_6I1WAjZih7SS3qrm32d04aNe-75IW3
- 2020, Invited to attend APPA's Thought Leaders Symposium in Tucson AZ, to engage in an annual discussion **"Preparing for the Student of 2024"**. The team consisted of nearly three dozen representatives from across the United States and Canada alongside association leaders, industry consultants, and education experts from colleges and universities, K-12, enrollment specialists, student affairs administrators and campus facilities professionals. The purpose of each year's symposium is to engage in an annual discussion and distillation of the major issues impacting colleges and universities and to better inform both senior institutional officers and educational facilities professionals on alternative ways to deal with these problems. A copy of APPA's past Thought Leaders' reports are available at: <http://www.appa.org/tools/measures/tls.cfm>
- 2018/20, Critical contributor to the design and development of the Center of Excellence for Applied Technology at the district's Downtown Campus, consisting of two new state of the art facilities for Automotive Technology and Advanced Manufacturing, as well as major renovation of the existing Building Construction Technology Center. The campus plan includes an Immigrant and Refugee Student Resource Center and a new Enrollment Center to enhance student registration, advising and counseling.
- 2015/20, Leadership role in the development and oversight of the College's **"Educational and Facilities District Master Plan"**, the first in-depth and comprehensive analysis of our Educational/Facilities and community needs in over 20 years. The plan will help guide the College's strategic planning and development process for future success. It received Governing Board approval May 2018, including \$65 million in Revenue Bond funding that was received early in 2019. Instrumental in preparing a successful proposal to receive an additional \$15 million in funding awarded by the Governor of Arizona for the expansion of our Aviation

Technology training facility. See attached link: <https://www.pima.edu/administrative-services/facilities/docs/pcc-fmp-final-05-07-2018.pdf>

- 2007/20, Secured funding through our annual Capital Planning and completed over \$95 million dollars of deferred maintenance/capital construction work throughout the college district, significantly reducing deferred maintenance backlogs. All projects were developed by utilizing an in-house project estimating database that was designed by Facilities in partnership with the Finance team.
- 2019 Common Ground "**Award of Distinction**" was presented to Pima Community College's Center for Excellence. The event honored community leaders, projects and programs that have made significant contributions toward bridging divides and finding solutions to complex challenges in creative ways. Since the first ceremony in 2003, over 300 projects have been recognized that embody MPA's mission to create a prosperous community by promoting collaborative real estate development policies, building partnerships and finding common ground. This year's event celebrated the Top 20 projects, 10 of which were Winners and 10 were Finalists, along with the Award of Distinction, provided to a large scale community impact project.
- 2019, Partnered with the Arizona Department of Occupational Safety & Health (ADOSH) to provide a Safety Summit at our West Campus for awareness and training opportunities.
- 2018/2019, Conference presenter for higher education/facility associations including the Association of Community College Trustees (ACCT), APPA, (both regional and national events), the Society for College and University Planning (SCUP), a panel for the Arizona Builder's Exchange (AZBEX), and the Western Association of University Business Officers (WACUBO).
- 2015/19, Received Governing Board approval to enter into negotiations with Solar City (Tesla) and the Solon Corporation for Solar Services Agreements valued at over \$24 million. Installed a seven megawatt solar array system throughout the district to help bring about improvements through renewable energy utilization and sustainability. The College is projected to save over \$25 - \$35 million in the next 20 years and nearly fifty percent of the total district energy consumption is now being generated through solar energy.
- 2015/19, In response to ongoing state funding challenges, Facilities and College Police units have cut/saved our operating and capital budgets by approximately \$9.5 million dollars, restructured the district facilities/police operational units of the college to hit our targets for more optimum project quality, cost effectiveness, and meet or exceed budgetary goals.
- 2014/19, Initiated the "**Best Practices Symposium**" hosted semi-annually by Pima Community College's Facilities Operations department. Started in April 2014, the symposium is a unique opportunity to discuss best practices, efficiencies and lessons learned for southern Arizona K-12 and community college district facilities operations and maintenance personnel.
- November 2018, PCCCD Facilities and College Police received recognition from our Governing Board for "**Qualities of Excellence**" for serving the college.
- August 2018, Recipient of the national APPA "**Award for Excellence**" in Facilities Management for the second time (one of only a few community colleges to win the award since its inception). PCCCD announcement posted Aug/Sept 2018.
- 2014/17, In preparation for future accreditation in 2021 with the International Association of Campus Law Enforcement Administrators (IACLEA), received approval to conduct Clery Compliance assessments, threat and security assessments and a full review of the College Police unit utilizing a Loaned Executive Management Assistance Program (LEMAP). The reviews prepared the College to enhance community policing; explore alternative deployment models; review policy and procedures best practices, evaluate and amend emergency planning and response; and conduct organization, staffing and departmental climate surveys.

- 2013/17, As a new Vice Chancellor in 2013, my role included working with the College accreditation team, and over a four year period helped to bring PCCCD back into compliance with our Higher Learning Commission (HLC) accreditor; Successfully assisted the College to move from "Probation" to "On Notice" and finally having all sanctions lifted in 2017. Received BOG recognition and appreciation.
- 2016/20, Chaired the Annual PCCCD Foundation Scholarship Golf Tournament which sold-out in 2016 with the highest attendance ever and has raised over \$60,000 dollars. The proceeds of the event go towards scholarships, College programs and student enrichment.
- 2016, Based on my experience/expertise, I was selected by the Association of Physical Plant Administrators (APPA) to be a peer reviewer and participate in a Facilities Management Evaluation Program (FMEP) at Des Moines University (DMU) in Iowa. DMU was seeking to have their safety, security, IT and facilities operations evaluated in order to deal with some long-standing operational concerns and issues. The evaluation team developed a detailed report of our findings and presented our recommendations to the DMU administration.
- 2016, Key contributor to bring, store, and reconstruct the New York Botanical Garden's Exhibition, "**Frida Kahlo: Art, Garden, Life**" at the Tucson Botanical Gardens. The exhibit was a replica of her Casa Azul and ran for eight months accompanied by cultural celebrations and arts educational programming for the community.
- 2016, Led the effort to develop a more comprehensive nursing program partnership with Northern Arizona University (NAU) and PCCCD, in order to serve the workforce needs of the healthcare industry in Pima County by establishing a full Bachelor of Science in Nursing (BSN) program offered by NAU on the College's West Campus. NAU currently serves approximately 100 nursing students per year and many, if not all of these students, earn their pre-requisite science courses at PCCCD. Locating the NAU nursing program at the West Campus created many opportunities for both schools to collaborate, share resources and develop more synergies between both programs. This partnership also leverages and maximizes taxpayer resources during challenging times of state and local funding.
- 2016, Developed and received Governing Board approval for the College's first "**Firearms and Other Weapons Policy**" that restricts firearms and other weapons on college campuses to personal vehicles. The policy mandates that students and staff must keep firearms and other weapons inside locked vehicles before proceeding onto Pima campuses, regardless of whether or not they have a concealed carry permit.
- 2018, Developed and received Governing Board approval to modify the smoking and tobacco use policy of the College to a full prohibition and make our campuses smoke and tobacco free. The policy was developed in partnership with student, city and county organizations and received immense community support.
- 2015/16, Assisted in the development of PCC's cross-functional Behavioral Assessment Team, to identify and manage situations that pose a threat to the safety and wellbeing of the college community.
- 2015, PCCCD won the "**Campus Conservations Nationals**" (CCN) water conservation grand prize, beating out such major four-year institutions as Wake Forest University and Oberlin College. This was the first year that we competed in CCN, the country's largest water and electricity use reduction competition.
- 2015, Received the "**Excellence Award**" (was nominated by staff) from the National Institute for Staff and Organizational Development (NISOD). Video at: <https://www.youtube.com/watch?v=osRUZoisFz8>
- 2014, Pima Community College's new instructional building at the Northwest Campus was honored in "**American School & University's**" 2014 Architectural Portfolio, an annual nationwide competition of educational design and effective learning environments.

- 2015, Appointed to the leadership role of **"Change Agent"** for the newly formed College Climate Cooperative (CCC). The CCC was formed in response to a number of different indicators that PCCCD employees share a negative perception of the College's governance, culture, policies, and practices. This environment led to scarcity of teamwork, trust and cooperation, the feeling of disempowerment and lack of confidence in the College, all culminating in low employee morale. The CCC was charged with engaging all employees to create a culture of excellence that is student centered, contributes to a high functioning workforce, and helps make PCCCD a premier community college. Over a two-year period from 2015 to 2017, the College saw majority improvements employee satisfaction survey measurements. CCC included representatives from all of our employee locations and groups including: temporary and permanent, part-time and full-time, non-exempt and exempt staff, adjunct and regular faculty, administrators and a board member.
- 2014, Accompanied the Chancellor to China to promote the benefits of attending Pima Community College to international Chinese students. Worked with agent representatives from the Beijing and Qinghua Universities to explore strategic partnership opportunities of establishing a Pima Language Institute (high school level) in Chongqing that would provide future international exchange students for the College and spearhead the development of an International Student Housing project at PCCCD.
- 2014, Hosted the Trane® **"Acceleration Now"** tour, a national trade show highlighting products services and education (occupational training) available to the building and construction industry. The **"Acceleration Now"** tour, the first ever for Arizona, showcased Trane's commercial heating, ventilation and air conditioning (HVAC) solutions to its customers and the community.
- 2013, Developed and implemented new safety/security measures at a cost of \$3 million to improve emergency operations on all six campuses and learning centers, and adopted the community policing method to encourage college police officers to be more visible to students, staff, and the general public.
- 2013, PCCCD Facilities Department received recognition from our Governing Board for **"Outstanding Service"** to the college district.
- 2013, PCCCD Facilities Department Earns Top **"Owner of the Year"** Honors from the Cornerstone Building Foundation. Article published in the 2013 summer addition of **"BizTucson"**.
- 2013, Developed district communication plans for mass-notification (text messaging) for the College District and email protocol for Facilities Operations.
- 2012 and 2013, Received the **"Historic Preservation Award"** from **Tucson-Pima County Historical Commission** and **Historic Preservation Foundation** for awareness and preservation of historic sites, structures, districts, and character of the City of Tucson, Pima County, and the City of South Tucson.
- 2012, Recipient of the national APPA **"Award for Excellence"** in Facilities/Operations Management (one of only three community colleges to win it since its inception). Article published in the Sept/Oct 2012 APPA **"Facilities Manager"**.
- 2012, Began incorporating hybrid fuel and electric vehicles into the PCCCD fleet. "Pima Community College Goes Green with New Priuses" article published in Aug/Sept 2012 **"Tucson News Now"** and **"Government Fleet Top News"**.
- 2012, Partnered with City of Tucson and Pima County to complete the Atturbury Wash Greenway Project, located at our East Campus.
- 2012, Critical contributor to the development and implementation of the 1950s-era Neon Signs Tucson Rehabilitation Project **"Art Walk"**. Received the **Governor's Heritage Preservation Award**.
- 2012, Saved the College \$300,000 in yearly operating cost by negotiating a partnership with the Tucson Unified School District (TUSD) and securing a lease of a vacant elementary school (Roberts Elementary). The site is utilized for adult education, law enforcement training and community outreach.

- 2011, Designed a plan to consolidate all District warehousing/receiving that was Governing Board approved with projected yearly savings of \$500,000.
- 2011, Created a successful symposium for all Arizona community college facilities management teams to meet and discuss best practices, efficiencies and lessons learned. Article published in May/June 2011 APPA *"Facilities Manager"*.
- 2010, Received *"Exemplary Practices Award"* from Community College Business Officers Association for developing a replacement plan, procurement and installation of a new state-of-the-art modular central plant that resulted in a savings of \$2 million. Article published in March/April 2011 APPA *"Facilities Manager"*.
- 2011, Selected to represent PCCCD at the *Las Vegas, White House Hispanic Community Action Summit*.
- 2010, Initiated the first facility condition and energy audits to assess district facilities and make recommendations for short and long term planning goals.
- 2009, Designed concept layouts and managed a \$1.8 million Student Services remodeling project at all District campuses to upgrade facilities and improve operations. Project was completed in four months.
- 2009, Recipient of the *"ASLA Colorado Landscape Design Award"* for projects over \$500,000.
- 2007/2009, Developed and oversaw the Marana Health Clinic Project/Partnership that provides on-site medical care facility for the students, staff and local residents.
- 2007, Created the College's first Emergency Response Plan and Campus Action Teams (CAT), developed training courses to improve the safety skills and awareness of all personnel.

Superintendent of Operations/Acting Director of Facilities Operations and Construction Pima County Community College District (PCCCD), Tucson, AZ, 2000 to 2006

Oversaw a 94 person-unit that includes five direct reports and acting Director when the Director of Facilities Operations and Construction was absent. Responsible for district level operations of the central plant, mechanical/electrical systems unit, structural systems unit, locksmiths, district grounds, landscaping and custodial services. Prepared budget recommendations for Administrative Services, Facilities and prepared specifications for the bidding process. Responsible for briefing the Assistant Vice Chancellor for Facilities regarding questions or concerns from college personnel and the public. Managed projects and coordinated contracted and in-house work on facility renovation, repair and capital improvement projects. Collaborated with architects, engineers, general contractors, consultants and business partners. Responsible for the preparation and execution of the College's preventive maintenance management system consisting of approximately 8,000 preventive maintenance and repair work orders. Prioritized and assigned work for the Facilities District Operations Management Team, conducted performance evaluations, facilitated and provided staff training and made hiring, termination and disciplinary recommendations. Coordinated on-call activities with campus police and often the first point of contact for any after hour problems with college building systems. I ensured that all vehicles under operations and maintenance control were maintained per motor pool standards.

Key Achievements:

- In addition to my responsibilities as Superintendent of Operations, I served as the Acting Plant Manager for the West Campus, the largest PCCCD campus, from July 2005 to March 2006.
- Project Superintendent for the building of the College's new \$32.2 million, 129,000 square foot Northwest Campus.
- Critical contributor to the implementation and management of a \$140 million General Obligation bonds obtained to complete a major capital development program/project

which constructed a number of LEED® certified facilities. Partnered with the City of Tucson, Pima County and the University of Arizona.

- Established a cross-training program for Facilities staff to create a highly trained multi-skilled work force.
- Implemented a Plant Operations and Maintenance district trade shops restructure, reviewed job classification specs for Human Resources and developed the first PCCCD in-house apprenticeship program.
- Reduced the college's dependence on outside business partners and contractors by developing an Energy Management Control System training program for the HVAC and central plant personnel.
- Selected as committee member for the City of Tucson to review Commissioning, Re-commissioning and Retro-commissioning proposals for Maintenance of Energy Management and Control System and System Integration Programming.
- Represented PCCCD as a participant in the Pima Association of Governments (PAG) 2030 Regional Transportation Plan community round table.
- Designed and implemented a district wide project to install ADA compliant blue emergency phone system.

Plant Maintenance Manager/Supervisor

Western Carolina University (WCU), Cullowhee, NC, 1998 to 2000

Administrative Supervisor for HVAC mechanics, plumbers, maintenance mechanics, water treatment and welding staff that included ten direct reports for installation, maintenance and repair of all HVAC, plumbing and steam equipment. Managed 2.36 million square feet of buildings, two miles of steam distribution, and four miles of sewage line and six miles of water line. Responsible for approximately 70 buildings that included four cafeterias, two swimming pools, a football stadium, regional activity center and eleven dormitories that housed approximately 3,000 residents and supported the on-site steam and water plants. Responsible for over 1,700 equipment preventative maintenance tickets annually that pertain to the HVAC, plumbing/pipe-fitters, maintenance mechanics and water treatment department. Assessed annual operations and maintenance costs for budgets and project proposals, developed information summaries for management's use, and prepared related correspondence and reports. Managed in-house construction projects and assisted in the planning and inspecting of on-site capitol construction projects.

Key Achievements:

- As Manager, the Operation and Maintenance trades department received for the first time the ***"Support Award for Excellence"***, which was established in 1986 and carries an award of \$10,000 to be utilized within the department.
- Joined forces with general contractor to complete a \$90 million dollar steam distribution project that was behind schedule.
- Increased productivity by dividing campus into work zones and designating staff to the zones.
- Improved efficiency by reorganizing workplace, developing equipment inventory list and creating work order tracking system.
- Started program for daily logging of main distribution plant and assembled an emergency repair inventory for the major water, steam and sewer lines.
- Revised job classification and personnel performance review forms specified for each team member.

Facilities Maintenance Supervisor/Lead

St. Petersburg Junior College (SPJC), St. Petersburg, FL, 1995 to 1998

(College is now called St. Petersburg College)

Site Manager with five direct reports for the SPJC Allstate Center that consisted of two buildings encompassing over 156,000 square feet and an automotive track for defensive

driving. The Allstate Center housed the Southeastern Public Safety Institute, Corporate Training, Open Campus Programs and the mainframe computer system for the entire college. Supervised the technical trades, custodial, landscaping and support staff of the facilities department. Directed project planning, technical problem resolution, long-term work scheduling, job cost analysis, job material requirements and the facilities operation budget. Scheduled work assignments of maintenance service teams and assessed critical situations and customer needs. Trained and evaluated employees, handled personnel, and disciplinary problems. Monitored and maintained a state of the art thirty lane indoor firing range used for the training of Pinellas County Law Enforcement and Multi-Jurisdictional Counter-Drug Task Force. Supervised clean up and removal of hazardous waste from two 150 ton air handling units that support the firing range. Coordinated and supervised staff and students for seminar and event set-ups and oversaw site receiving and mail distribution. Assisted in plan review of new and remodeled facilities and inspections and performed health, safety and sanitation inspections. Member of a college-wide Facilities Planning and Institutional Services customer enhancement team that coordinated construction, remodeling, renovation, maintenance and safety-to-life projects for six campuses that served approximately 60,000 students.

Key Achievements:

- Key contributor in planning, construction and operations of the indoor firing range; one of two in the U.S., at the time.
- Received recognition on condition of the SPJC Allstate Center facility from the U.S. Attorney General, Edwin Meese III.
- Served as a committee member in the development of the college-wide Disaster Preparedness Plan and authored a facilities staff re-entry checklist.
- Served as Workplace Safety Committee member and assisted in the development of the college-wide Workplace Safety Manual.
- Designed a project work request form to be utilized by all sites.
- Saved the college thousands of dollars from previous year by organizing college-wide bid for preventive maintenance of all chillers and building automation systems for 1997/98.
- Increased efficiency by designing daily logs, inspections and PM forms for all sites.
- Resolved college-wide backdated unpaid invoices of \$28K from 1995/98 for Fire Alarm Co., Simplex.
- Received "**Certificate of Recognition**" from the Office of the State of Florida Fire Marshal for fire safety.

Additional employment at St. Petersburg Junior College

- Mechanical/Electrical Crew Leader, 1992 to 1995
- Mechanical Trades Worker, 1987 to 1992

Apprentice, Journey-level Trades Worker, Electrical Supervisor/Forman, 1979 to 1987

- Performed commercial and industrial construction/maintenance work on colleges, schools, hospitals, fire stations, banks, high-rise condominiums, factories and the Panama Canal.

Key Achievements:

- Worked with General Electric in the installation and setup of the first CAT-Scan unit installed at the Bay Pines VA Hospital in St. Petersburg, Florida.
- Worked as a student apprentice (machinist/mechanic) in the locomotive shop for the Panama Canal Zone, Pedro Miguel locks, Panama.

EDUCATION

Bachelor of Science in Career and Technical Education (2005 - 4.0 GPA), Indiana State University, Terra Haute, IN ■ Associate of Arts in Business/General Studies (1996), St.

Petersburg Junior College, St. Petersburg, FL ■ High School Graduate (1980), Balboa High School, Panama Canal Zone

PROFESSIONAL TRAINING

- Selected to attend the ICMA Mid-Career Managers Institute (MCMI) Class of 2020-2021, and the 2020 *ICMA Williamsburg Leadership Institute* in Colonial Williamsburg VA (in process)
- Graduate of the Society for College and University Planning (SCUP) - Planning Institute's 1,2 & 3 (2016 to 2017)
- PCCCD Leadership Expectations Training - Tucson, AZ (2013)
- Clery Act Training with Dolores Stafford Consulting - Tucson, AZ (2014)
- The University of Arizona, Eller Executive Education - Interest Based Collaboration Training/Certificate - Tucson, AZ (2014)
- The Association of Higher Education Facilities Officers (Annual APPA Training Sessions)
- Executive Leadership Coaches - Tucson, AZ (2008 to 2012)
- Accreditation Workshops, Pima Community College - Tucson, AZ (2009)
- Emergency Response Training (table-top exercise) South West Gas – Tucson, AZ (Annual)
- Graduate of the Leadership Academy, The Institute for Facilities Management, The Association of Higher Education Facilities Officers (APPA) - Alexandria, VA (2005)
- System Commissioning Central Plant & Building Systems, Southwest Utilities Production & Distribution - Tucson, AZ (2004)
- Procurement Training, PCCCD Procurement Department - Tucson, AZ (2003)
- Finance, Banner 2000, PCCCD - Tucson, AZ (2003)
- Graduate of The Institute for Facilities Management, The Association of Higher Education Facilities Officers (APPA) - Alexandria, VA (2001-2003)
- ICS: Law Enforcement Course G-190, Arizona Division of Emergency Mgmt. - Tucson, AZ (2003)
- Domestic Preparedness Employee Awareness, AZ Division of Emergency Mgmt. - Tucson, AZ (2003)
- Facility Audit, Diversified Intelligence - Tucson, AZ (2002)
- Construction Claims, Saddle Island Institute - Tucson, AZ (2001)
- Supervision Series, PCCCD - Tucson, AZ (2000)
- Advanced Connections Supervisory Training, WCU - Cullowhee, NC (2000)
- Survival Skills for New and Prospective Supervisors, SPJC - St. Petersburg, FL (1996)
- Total Quality Management (TQM) in Team Leadership (80 classroom hours), SPJC - St. Petersburg, FL (1995)

TECHNICAL TRAINING

- The American Society of Heating and Refrigeration and Air Conditioning Engineers, Inc., (ASHRAE)
- Construction Owners Association of America (COAA)
- Poverty Training, "Ending Poverty Now" - Pima County, AZ.
- AASHTO Pavement Overlay Design - ERES Consultants, Inc., PCCCD
- Trane Air Conditioning Clinics - Throughout the U.S.
- Electrical/Air Conditioning and Heating - School Board of Pinellas County
- HVAC - Trane, Hartford Steam Boiler and Ferris State University
- Computer Based Building Automation Systems (Energy Management) - Alerton, Barber-Colman, Belimo, CSI-I/NET, Honeywell, Johnson Controls, Siemens Building Technology and Trane
- Electrical Equipment Repair and Maintenance - Cutler-Hammer
- Fire Alarm Systems - Simplex and Edwards
- Roofing and Waterproofing - SPJC
- Central Plant Water Treatment - NALCO, BETZ, R2J Chemical Services and Water & Energy Systems Technology
- Indoor Air Quality and Plant Operations - SPJC

- Computerized Maintenance Management System (Work Orders) - TMA, FAMIS
- Safety - OSHA, Florida State Board of Education, State of Florida, FASC, New Environment Inc. and Occupational Health Conservation, Inc.
- Respirator and SCBA Certified - SPJC
- LP Gas Safety and Inspection - State of Florida, Division of Liquefied Petroleum Gas
- Lead Awareness - SPJC
- Machine Tooling - Panama Canal Zone

CERTIFICATIONS

- OSHA HAZMAT - Largo, FL (1998)
- Air Conditioning & Heating (EPA Universal HVAC) - Ferris State University, Michigan (1995)
- Rule 6A-2 Inspections of State of Florida Public Educational Facilities (1993-1996)
- Open Water Diver (1991)

COMMITTEES AND PROFESSIONAL ASSOCIATIONS

PCCCD Committees and Working Groups

- Chancellor's Cabinet, ADA/Disabled Students Resources, Common Policy, Facilities/Police Focus Groups, Educational/Facilities Master Planning Lead, IT, Internationalization Task Force, College Climate Cooperative Chair, Job Evaluation, Meet and Confer - Classified Non-Exempt Chair, Reaccreditation, Public Safety Chair, Strategic Planning and Foundation Golf Committee Chair

Professional Associations

- Association of Higher Education Facilities Officers (APPA) – past Co-Chair of APPA Community College Engagement Group for the nation
- Past Tucson Historic Preservation Foundation Board member
- Past President, Rio Nuevo North Owners Association (Business Park)
- American Society of Heating and Refrigeration and Air Conditioning Engineers, Inc., Tucson Chapter (ASHRAE) Associate and past Board member
- Construction Owners Association of America (COAA)
- Golden Key International Honor Society
- Pima Association of Governments (PAG)
- TRI-U (Organization Improving State Colleges and Universities within Arizona)
- Society for College and University Planning (SCUP)
- International City/County Management Association (IMCA)
- Past YMCA Metro Board member Pima County (Committees - HR, Finance and Properties)
- Southern Arizona Environmental Management Society Inc.

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PROFESSIONAL REFERENCE LIST

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President of Campuses and Executive Vice Chancellor for Student Experience and Workforce Development
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Dr. Dolores Duran-Cerda
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Jaime Garrido, RA, LEED AP
Architect, Office of the City Engineer
City of Phoenix, Phoenix, AZ
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Blake McClelland, Ph.D.
Lecturer, School of Criminology and Criminal Justice
(*Retired Deputy Chief, City of Phoenix Police Department*)
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