Daytona Beach Police Department Anonymous Crime Tip Program
Public Fact Sheet

In response to demand from the public for secure and anonymous ways to submit crime tips to the authorities, the Daytona Beach Police Department has developed two new anonymous tip services for use by the public. They are:

1. **Text-a-tip Service:**
User types "DBTIPS" plus their tip on their cell phone or PDA and texts it to "CRIMES" (274637). The text message is encrypted and an alias is generated, masking the identity of the sender from the police. The police have no way of determining the user's identity.

2. **New Web Tip link**
Users go to www.dbpd.us and follow the link for "Anonymous Web Tips."
The user then fills in a form and submits it via the Internet. The tip goes through a secure server where, again the identity of the sender is masked from the detectives receiving the Web tip.

Call 911 in an emergency…
If you see a crime in progress or need to report an emergency, please call 911.

These new crime tip services are for non-emergency investigative information only and will not generate a radio call or summon the police to your location.

Delete your text-a-tip messages…
For your safety, you should always delete all text messages to and from "CRIMES" (27463) from your in box and your out box.

Note: The program is available on most, but not all major wireless carriers; therefore we cannot guarantee this program will work for all participants. Although the program is complimentary to participants, standard text messaging rates may apply. Check with your carrier and wireless plan for details.

How to Submit a Tip via Text Messaging

To text a tip to the Daytona Beach Police Department, you must have text messaging enabled on your phone and subscribe to a participating cell phone carrier. To begin your tip session, text the word "DBTIPS" to the number 27463, which spells the word "CRIMES" on your phone's keypad.
While handset menus differ by carrier or model, here are some basic steps on how to compose a text message containing

Find "Messaging" or "SMS" on your phone's main menu.
1. Create a new txt message or send txt or SMS text.
2. When composing your message:
   o Enter the number 274637 as the mobile # or in the "to" line
   o Then, in the message body, type word DBTIPS, a space, and then your crime tip information (DBTIPS is not case-sensitive)
3. Hit "Send" to send the message.
4. You will receive a response from Crime Stoppers shortly, which will start the secure txt dialogue.
•When you complete your tip submission, for your safety, you should always delete all text messages to and from 274637 from your text message in box and out box.

What is Text Messaging and How Do I Know If I Can Send or Receive a Text?

Text messaging is also known as SMS or "short message service." Text messaging is a way to communicate on your mobile by sending or receiving plain text messages. To determine if you can send text messages, it is best to contact your wireless provider or refer to your mobile device's manual.

You will not be asked to reveal your identity to the Police in order to provide information about a violent crime and the Police will not be able to trace the text message in any way. A special computer server will encrypt your message and mask your identity before sending your tip to the Police. This service is truly anonymous.

Types of Crimes to Submit

The Daytona Beach Police Departments wants information on every type of crime, not just those covered in the media. The text tip line is not traced, and we are not interested in the user's identity. We believe these new anonymous forms of providing tips to the Police offer a way for callers to rid their neighborhoods of crime SAFELY.

When to Submit a Tip

You may submit a tip anytime, anywhere, 24/7.

Cost to Send

Although the DBTIPS service is free and requires no purchase or fee for participation, standard messaging rates and other fees may apply. Check your mobile plan for more details.

Help

At any time, from your mobile phone, send a text message with the word "HELP" to CRIMES (274637) for program information. This is for operational information, not to solicit help from the DBPD.

Privacy

No mobile phone information is collected by the Daytona Beach Police Department as part of this program. Your text -a-tip is completely anonymous to the Daytona Beach Police Department and is only identifiable via a four-digit tip code that will be provided to you. Any information you submit is directed to the Daytona Beach Police Department Criminal Investigation Division Personnel, who will disseminate the information to the appropriate DBPD investigative officers.

To Stop the Program

To stop the program at any time, which will prevent DBTIPS from being able to securely respond back to you, you can opt out via text message. Send a text message with the word "STOP" to CRIMES (274637). You'll receive a one-time opt-out confirmation text message. If you choose to, you can submit a text tip again at a later time by texting the word DBTIPS along with your tip to CRIMES (274637).